

REPLY DECLARATION OF PAUL A. LACOUTURE AND
VIRGINIA P. RUESTERHOLZ

ATTACHMENT 16

REDACTED – FOR PUBLIC INSPECTION

SUMMARY OF LFACS REQUESTS**JAN - MAY 2001**

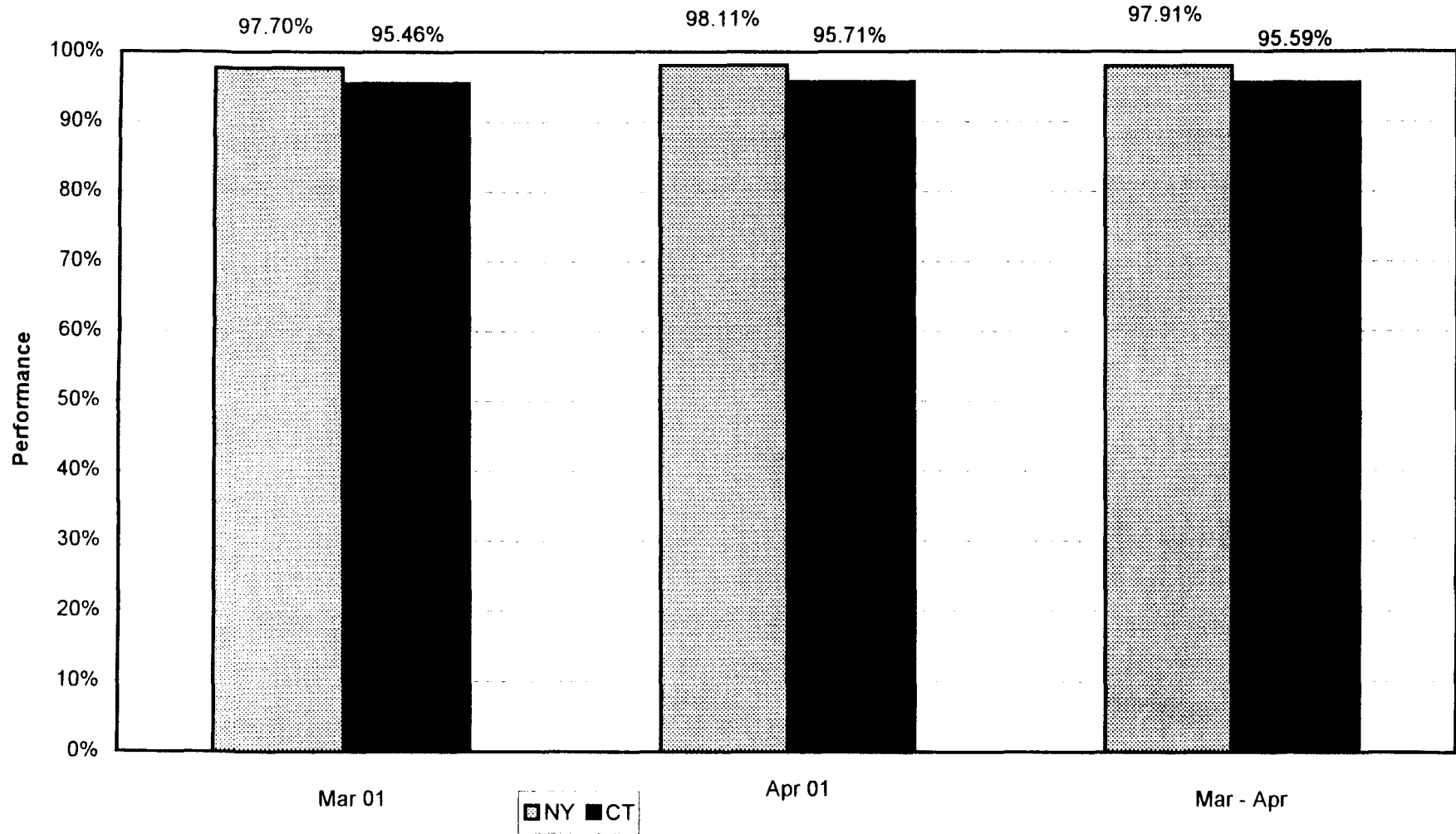
	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APRIL</u>	<u>MAY</u>	<u>TOTAL</u>
# OF REQUESTS	2	12	NA	NA	2	16
# OF REQUESTS COMPLETED WITHIN 24 HOURS	2	12	NA	NA	2	16
PERCENT COMPLETED WITHIN 24 HOURS	100%	100%	NA	NA	100%	100%

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**REPLY DECLARATION OF PAUL A. LACOUTURE AND
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ATTACHMENT 17

**NEW YORK AND CONNECTICUT
DSL Ordering Timeliness
(Confirmations)
Mar - Apr 01**



NEW YORK AND CONNECTICUT
DSL ORDERING TIMELINESS
(Confirmations)
Mar 01 - Apr 01

Measure	March		April		Mar-Apr	
	NY	CT	NY	CT	NY	CT
2 Wire xDSL: OR-1-04 % On Time LSRC /ASCR - No Facility Check	97.79%	100.00%	97.96%	96.15%		
Loop/Pre-Qualified Complex/LNP: OR-1-02 % On Time LSRC – Flow Through	99.31%	100.00%	99.58%	100.00%		
Loop/Pre-Qualified Complex/LNP: OR-1-04 % On Time LSRC/ASRC No Facility Check	95.59%	88.24%	95.55%	93.55%		
Loop/Pre-Qualified Complex/LNP: OR-1-06 % On Time LSRC/ASRC Facility Check	98.70%	NA	99.25%	100.00%		
Weighted Average	97.70%	95.46%	98.11%	95.71%	97.91%	95.59%

NEW YORK**Ordering (2 Wire xDSL Loops) Confirmations**Mar-01 Apr-01

OR-1-04 % On Time LSRC/ASRC - No Facility Check

CLEC

Performance

Observations

97.79%	97.96%
1496	2400
1462.94	2351.04

Ordering (Loop/Pre-qualified Complex/LNP)

OR-1-02 % On Time LSRC - Flow Through

CLEC

Performance

Observations

99.31%	99.58%
13567	9749
13473.39	9708.05

OR-1-04 % On Time LSRC/ASRC No Facility Check

CLEC

Performance

Observations

95.59%	96.55%
11459	10435
10953.66	10074.99

OR-1-06 % On Time LSRC/ASRC Facility Check

CLEC

Performance

Observations

98.70%	99.25%
2223	1998
2194.10	1983.02

Weighted Avg. for all categories, for each month calculated by multiplying the performance in each category by the number of observations, summing the totals from each category for the month, and dividing by the total number of observations for all categories for the month

WEIGHTED AVERAGE**97.70% 98.11%**

CONNECTICUT**Ordering (2 Wire xDSL Loops) Confirmations**Mar-01 Apr-01

OR-1-04 % On Time LSRC/ASRC - No Facility Check

CLEC

Performance

Observations

100.00%	96.15%
8	26
8.00	25.00

Ordering (Loop/Pre-qualified Complex/LNP)

OR-1-02 % On Time LSRC - Flow Through

CLEC

Performance

Observations

100.00%	100.00%
19	11
19.00	11.00

OR-1-04 % On Time LSRC/ASRC No Facility Check

CLEC

Performance

Observations

88.24%	93.55%
17	31
15.00	29.00

OR-1-06 % On Time LSRC/ASRC Facility Check

CLEC

Performance

Observations

NA	100.00%
	2
	2.00

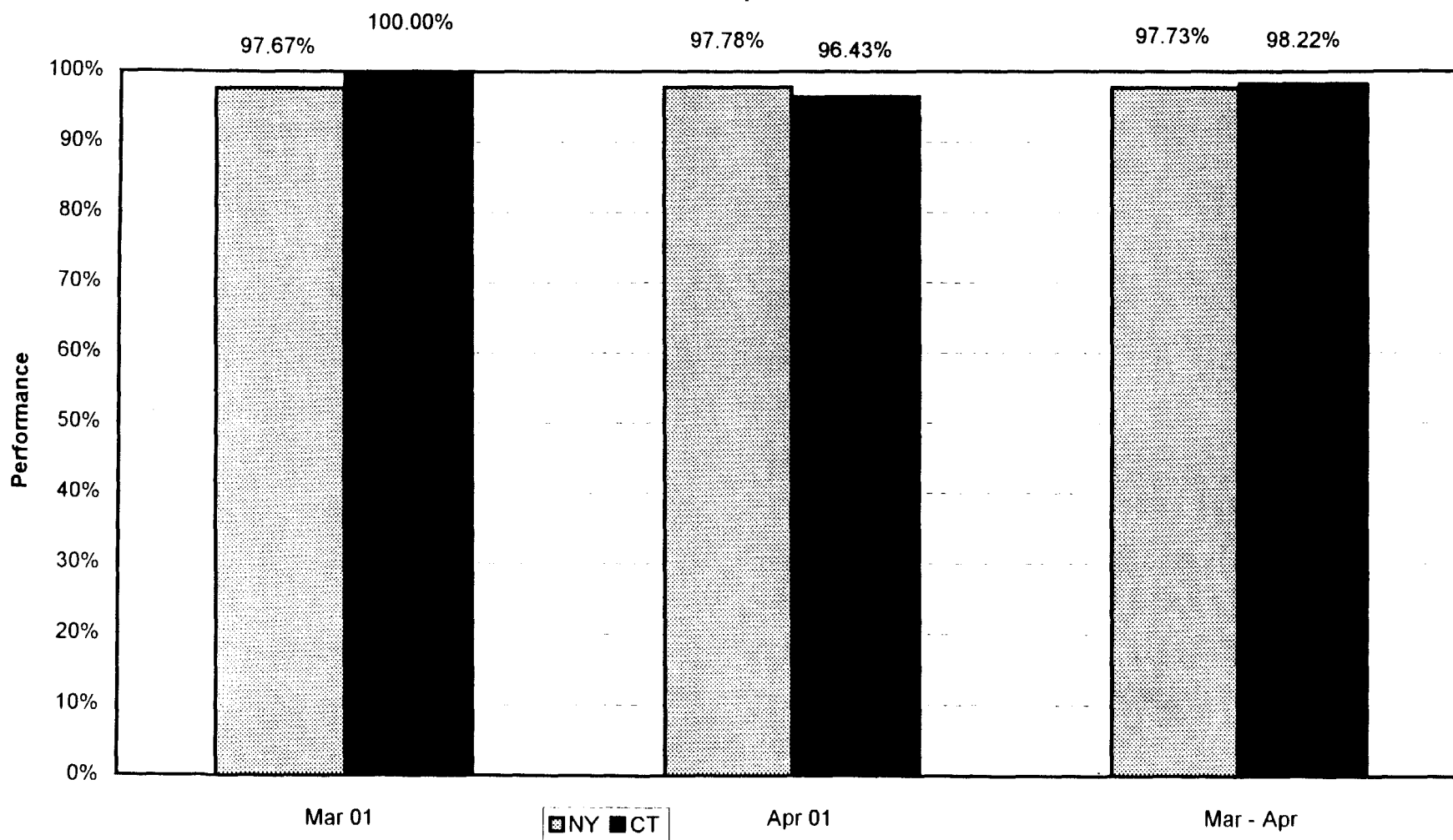
Weighted Avg. for all categories, for each month calculated by multiplying the performance in each category by the number of observations, summing the totals from each category for the month, and dividing by the total number of observations for all categories for the month

WEIGHTED AVERAGE**95.46% 95.71%**

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ATTACHMENT 18

**NEW YORK AND CONNECTICUT
DSL Ordering Timeliness
Rejects
Mar - Apr 01**



NEW YORK AND CONNECTICUT
DSL ORDERING TIMELINESS

(Rejects)

Mar 01 - Apr 01

Measure	March		April		Mar-Apr	
	NY	CT	NY	CT	NY	CT
2 Wire xDSL: OR-2-04 % On Time LSR/ASC Reject - No Facility Check	96.16%	100.00%	98.55%	92.31%		
Loop/Pre-Qualified Complex/LNP: OR-2-02 % On Time LSR Reject – Flow Through	99.34%	100.00%	99.38%	100.00%		
Loop/Pre-Qualified Complex/LNP: OR-2-04 % On Time LSR/ASR Reject No Facility Check	94.96%	100.00%	95.39%	95.00%		
Loop/Pre-Qualified Complex/LNP: OR-2-06 % On Time LSR/ASR Reject Facility Check	98.98%	NA	98.94%	100.00%		
Weighted Average	<u>97.67%</u>	<u>100.00%</u>	<u>97.78%</u>	<u>96.43%</u>	<u>97.73%</u>	<u>98.22%</u>

NEW YORK**Ordering (2 Wire xDSL Loops) Rejects**Mar-01 Apr-01

OR-2-04 % On Time LSR/ASR Reject - No Facility Check

CLEC

Performance

Observations

96.16%	98.55%
651	1379
626.00	1359.00

Ordering (Loop/Pre-qualified Complex/LNP)

OR-2-02 % On Time LSR Reject - Flow Through

CLEC

Performance

Observations

99.34%	99.38%
4706	3237
4674.94	3216.93

OR-2-04 % On Time LSR/ASR Reject No Facility Check

CLEC

Performance

Observations

94.96%	95.39%
2761	2801
2621.85	2671.87

OR-2-06 % On Time LSR/ASR Reject Facility Check

CLEC

Performance

Observations

98.98%	98.94%
493	376
487.97	372.01

Weighted Avg. for all categories, for each month calculated by multiplying the performance in each category by the number of observations, summing the totals from each category for the month, and dividing by the total number of observations for all categories for the month

WEIGHTED AVERAGE**97.67% 97.78%**

CONNECTICUT**Ordering (2 Wire xDSL Loops) Rejects**Mar-01 Apr-01

OR-2-04 % On Time LSR/ASR Reject - No Facility Check

CLEC

Performance

Observations

100.00%	92.31%
2	13
2.00	12.00

Ordering (Loop/Pre-qualified Complex/LNP)

OR-2-02 % On Time LSR Reject - Flow Through

CLEC

Performance

Observations

100.00%	100.00%
3	22
3.00	22.00

OR-2-04 % On Time LSR/ASR No Facility Check

CLEC

Performance

Observations

100.00%	95.00%
12	20
12.00	19.00

OR-2-06 % On Time LSR/ASR Facility Check

CLEC

Performance

Observations

NA	100.00%
	1
	1.00

Weighted Avg. for all categories, for each month calculated by multiplying the performance in each category by the number of observations, summing the totals from each category for the month, and dividing by the total number of observations for all categories for the month

WEIGHTED AVERAGE**100.00% 96.43%**



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ATTACHMENT 19

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ATTACHMENT 20

Connecticut - DSL Loops
Provisioning - % Missed Appointments - Verizon - (PR-4-04 and PR-4-05)
Mar - Apr 01

PR-4-04Mar-01 Apr-01

% Missed Appt. - Verizon - Dispatch
 (PR-4-04)

CLEC

Performance

Observations

Number of Misses

14.29%	0.00%
28	12
4	0

PR-4-05

% Missed Appt. - Verizon - No Dispatch
 (PR-4-04)

CLEC

Performance

Observations

Number of Misses

0.00%	14.29%
2	7
0	1

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ATTACHMENT 21

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**Connecticut - DSL Provisioning
Recalculation- Average Interval Completed - Total Dispatch (PR-2-02)
Mar-01**

PR-2-02

Mar-01

CLEC Aggregate
Observations
Reported Average Interval
Adjusted Observations
Adjusted Average Interval

7
19.86
6
6.67

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